

# **Rocky Mountain Clean Crew**

## **Cleaning Service Agreement**



### **ABC Company**

ABC Avenue #111

Denver, Colorado 80202

(303) 111-2222

[www.abccompany.com](http://www.abccompany.com)

## Welcome, ABC Company!

We are Rocky Mountain Clean Crew LLC, a Building Service Contractor, or more specifically, a Commercial Facility Cleaning Services Company. Our journey, so far, has allowed us to collaborate with esteemed national brands and partners. Through these experiences and a recovering post-Covid economy, we recognized a critical need for cleaning technicians and consultants who genuinely care about their work and the people they serve. Cleaning is often grueling and a thankless job, yet it has a profound impact on our daily lives. We know firsthand that working and living in a clean environment fosters positive attitudes and enhances overall experience for both clients and employees. Our passion lies in not just the process of cleaning, but in understanding the science behind it and the well-being it promotes. We are excited to share this vision with you here in Denver and beyond.

## What To Expect

### Experience

With years of experience in the janitorial industry, including sales, distribution, and leadership, we have established strong partnerships with well-known national brands that you and your clients will recognize and trust. Our expertise ensures that we deliver reliable and high-quality services tailored to your needs.

### Consistent Quality

As an ISSA member, we uphold the highest cleaning industry standards. We use commercial-grade tools and trusted national brands, including vacuums approved by the Carpet and Rug Institute and eco-friendly Green Seal certified products.

With liability insurance for your peace of mind and a dedicated team committed to exceptional results, we offer a 100% service satisfaction guarantee. Choose us for reliable and environmentally responsible cleaning services!

### Service Options

At Rocky Mountain Clean Crew, we deliver dynamic programmatic cleaning plans tailored for both commercial and residential clients. Choose from our single service options, including essential and premium / deep cleans, power washing, carpet cleaning, and more! Plus, we empower you to craft a custom solution that meets your unique needs, ensuring a strong and valuable partnership. Let's elevate your cleaning experience together!

### Professional Resources

As a proud member of ISSA, the global cleaning organization, Rocky Mountain Clean Crew leverages top-notch training curricula to ensure our leadership and technicians adhere to Cleaning Institute Management Standards. We proudly feature trusted national brands. Furthermore, we partner with Cleaning for a Reason, providing free cleaning services to cancer patients throughout the Denver metro area. We are honored to give back to our community.

## 1. This Cleaning Services Agreement

The "Agreement" is entered into on \_\_\_/\_\_\_/\_\_\_ (the "Effective Date") by and between Rocky Mountain Clean Crew LLC (hereinafter the "Company"), located at (Denver, Colorado, 80223) and ABC Company (hereinafter the "Client"), located at (ABC Avenue #111, Denver, Colorado 80202) referred to collectively herein as the "Parties," and individually as a "Party"). Whereas Client desires for the Company to provide cleaning services to Client at the location described below (the "Premises"); and whereas, Company desires to offer such cleaning services to Client in accordance with the terms and conditions contained herein. Now, therefore, for good and valuable consideration, the receipt of which is hereby acknowledged, the Parties hereto agree as follows:

## 2. Cleaning Services & Location

### 2.1 Cleaning Services

Company shall provide cleaning services (collectively the "Services") as provided in Rocky Mountain Clean Crew's Scope of Services found at [www.rockymountaincleancrew.com/serviceexpectations](http://www.rockymountaincleancrew.com/serviceexpectations) and/or as outlined by the Client.

### 2.2 Premises

Company shall provide the Services at the following location(s): ABC Avenue #111, Denver, Colorado 80202

## 3. Compensation For Services

The Client will receive a final invoice from Rocky Mountain Clean Crew for all services fulfilled, with payment due in full within **30 days (Net 30 Terms)** from the final invoice generated date for all **Commercial Cleaning Plans and Single Services**. Payment is due within **15 days (Net 15 Terms)** for all **Residential Cleaning Plans and Single Services**. This excludes online deposits or startup fees, which are due prior to scheduled service. Payments can be made in the form of physical checks, cash, credit / debit card, PayPal, Zelle, and Venmo. Valid state driver's license or ID required for all check payments. Although tips are welcome, they are not necessary.

### The Client shall compensate the Company for the following:

**Cleaning Plan / Service Name:** Custom Commercial Cleaning Service Contract (with Service Xx / Wk.)

**Service Tasks:** Client specified falling under the umbrella of existing Scope of Cleaning Services.

**Service Pricing:** \$XXX.XX / mo. or \$XX.00 / wk.

**Service Invoice Cadence:** 1x / mo. at Net 30 Payment Terms

## 4. Equipment And Supplies

### 4.1 Equipment

The Company will furnish all labor, transportation, equipment and cleaning chemicals requisite to the performance of these Services, except as otherwise specified in the attached exhibits.

### 4.2 Supplies

The Company will provide consumable products such as, but not limited to, toilet paper, paper towels, hand soap and trash liners.

## 5. Term

### **5.1 Effective Dates**

This Agreement is effective upon execution by the Client for a period as determined and agreed upon by the Client and the Company. Either Party may terminate the Agreement upon written notice.

### **5.2 Cancellation / Right to Refuse**

If you are unhappy with our brand or the level of service provided, you may terminate your services. (See Clean Crew 100% Service Satisfaction Guarantee) Rocky Mountain Clean Crew will provide refunds for any remaining, unused services within a cleaning plan subscription by taking the cleaning plan subscription value, divided by the number of calendar days within that month. No refunds will be issued for services rendered.

### **5.3 Clean Crew 100% Service Satisfaction Guarantee**

We strive to provide exceptional cleaning services to all our clients. However, if you are unhappy with the service provided, you may terminate your Cleaning Plan or Single Service at any time by submitting a written request for cancellation to Rocky Mountain Clean Crew and providing reason.

## **6. Keys / Access to Service Area**

To ensure a smooth cleaning experience, clients must provide access to the premises at the scheduled service time. If our technicians cannot access the property due to security issues or locked doors, we will wait for 20 minutes. If access is not granted, we may cancel the appointment, retain fees or deposits, and require rescheduling based on availability. Clients should confirm access information, including security codes, before the appointment to avoid inconvenience.

## **7. Access**

The hours of service shall be as directed by the Client unless otherwise specified. All federal holidays are excluded from service unless otherwise specified.

## **8. Photo ID / Company Badge**

Company's employees will wear a photo identification ("ID") badge, a professional uniform and will have completed Company's employee training program.

## **9. Independent Contractor**

Neither Party shall, for any purpose, be deemed to be an agent of the other Party and the relationship between the Parties shall only be that of independent contractors. Neither Party shall have any right or authority to assume or create any obligations or to make any representations or warranties on behalf of any other Party, whether express or implied, or to bind the other Party in any respect whatsoever.

## **10. Warranty**

The company shall provide its services and meet its obligations under this agreement in a timely and workmanlike manner, using knowledge and recommendations for performing the services which meet generally acceptable standards in the company's industry.

## **11. Compliance With Law**

All work and services rendered hereunder shall be provided in accordance with all applicable ordinances, resolutions, statutes, rules and regulations of the city and any federal, state or local governmental agency of competent jurisdiction.

## **12. Entire Agreement**

This agreement contains the entire agreement of the parties, and there are no other promises or conditions in any other agreement whether oral or written concerning the subject matter of this agreement. This agreement supersedes any prior written or oral agreements between the parties.

## **13. Force Majeure**

In the event that the performance of any of the covenants of this agreement shall be prevented by an act of God, acts and regulations of public authorities, or labor disputes, acts of the public enemy, acts of superior governmental authority, or other circumstances, or cause beyond their or its reasonable control, the client and company shall be respectively relieved of their obligations hereunder with respect to the performance(s) so prevented. In the above-mentioned event, the company grants the client the right to reschedule the performance(s) under the same terms and conditions of this agreement.

## **14. Amendment**

This agreement may be modified or amended in writing, if the writing is signed by the party obligated under the amendment.

## **15. Governing Law**

This agreement shall be construed in accordance with the laws of the State of Colorado.

## **16. Severability**

The phrases, clauses, sentences, paragraphs or sections of these conditions are severable. If any phrase, clause, sentence, paragraph, or section of these conditions should be declared invalid by the final decree or judgment of any court of competent jurisdiction, such invalidity shall not affect any of the remaining phrases, clauses, sentences, paragraphs and sections of these conditions.

## **17. Attorney Fees**

In case of failure to faithfully perform the terms and covenants herein set forth, the defaulting Party shall pay all costs, expenses, and reasonable attorneys' fees resulting from the enforcement of this Agreement or any right arising out of such breach.

## **18. Assignment**

Neither party hereto may assign its rights or delegate its obligations here without the written consent of the other party.

## **19. Waiver**

The failure of either party to enforce any provision of this Agreement shall not be construed as a waiver or limitation of that party's right to subsequently enforce and compel strict compliance with every provision of this Agreement.

## 20. Insurance Contract

Rocky Mountain Clean Crew LLC maintains a business and liability insurance policy to ensure the protection and peace of mind of our clients. Our **Certificate of Liability Insurance, policy number TSGL4604747XB**, is provided by Simply Business or Accredited Surety and Casualty Company, NAIC number 26379, headquartered in Boston, Massachusetts. Clients who wish to obtain a copy of our Certificate of Liability Insurance may do so by submitting a request to Rocky Mountain Clean Crew. We will be happy to provide the certificate upon your request. This insurance coverage demonstrates our commitment to professionalism and accountability in our cleaning services.

### In Witness Whereof

The Parties have executed this Cleaning Services Agreement as of the date first written above.

### Signature Lines

#### Company

**Company Name:** Rocky Mountain Clean Crew LLC

**Title:**

**Date:** 4/8/2025

#### Client

**Company Name:** ABC Company

**Title:**

**Date:**